

2025 EXPERT LINE® RESIDENTIAL WARRANTY TERMS

ALL PRODUCTS Exceptions listed below	IN-GROUND				ABOVE GROUND				
	STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®		
	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	
	3 Years	1 Year	3 Years		2 Years	None	3 Years	None	
ADDT'L WARRANTY COVERAGE DETAILS	IN-GROUND				ABOVE GROUND				
	STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®		
AUTOMATION & SANITIZATION	UV & O3		Lamps, and quartz and stainless steel sleeves are covered for 1 year parts only.		N/A				
	Chemistry Probes		1 year parts & field labor coverage when part of an original system.		N/A				
	OmniPL® Retrofit Kit		3 years parts & 1 year field labor coverage.		N/A				
	Solar Control		3 years parts & 1 year field labor coverage.		N/A				
	Control Accessories		1 year parts only when purchased individually. 3 years parts and 1 year field labor coverage when part of an original system.		N/A				
	Standard Salt Cells		3 years parts only when purchased individually.						
	'W' Salt Cells		1 year parts only.						
CLEANERS	Suction	2 Years	1 year in-store labor only.	2 Years	2 years in-store labor only.	1 Year	None	2 Years	None
	Pressure	2 Years	1 year in-store labor only.	2 Years	2 years in-store labor only.	N/A			
	All Cleaners	Bottom skirts, debris bags, discs, flaps, footpads, hammers, shoes, sweep hose rollers, tires, and wings are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.							
FILTERS	Cartridges, fingers, grids, o-rings, and pleated filter elements are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
HEATERS	No additional warranty.					1 year field labor coverage.			
	Heating elements and o-rings are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
LIGHTS	J&J VÜ Retro light, for in-ground pools, is covered for 2 years parts and labor. Light bulbs are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
PUMPS	Basket-Strainers, o-rings, and pump seals are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.								
SOLLOS® LANDSCAPE LIGHTING	Please reference Sollos warranty matrix.					None			
WATER FEATURES	None		3 years parts and 1 year field labor coverage.			None			

See second page for Exceptions & 2025 Purchased Replacement Parts Warranty.

Warranty transfers as follows: proof-of-purchase may be required, warranty coverage continues from original installation date, and product must still be in original location.

2025 EXPERT LINE® RESIDENTIAL WARRANTY TERMS (CONT.)

EXCEPTIONS	IN-GROUND				ABOVE GROUND			
	STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®	
HEAT PUMPS (ALL)	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR
	5 Years*	2 Years	5 Years*	3 Years	2 Years*	1 Year	3 Years*	1 Year
	*Titanium tube 10 years.				*Titanium tube 5 years.			
ROBOTIC CLEANERS	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR
	3 Years*				1 Year		2 Years	
	*Excludes filters.				N/A			
OPEN LINE PRODUCTS	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR
	1 Year*	None	1 Year*	None	1 Year*	None	1 Year*	None
	*Salt chlorination cells are covered for 3 years parts only. TracVac® cleaners are covered for 2 years parts only.				*Salt chlorination cells are covered for 3 years parts only.			

Additional warranty coverage details: Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Open Line Products: Are approved for sale online and via brick-and-mortar locations. This includes W3 SKUs, Replacement Parts, White Goods, and Accessories. Warranty coverage is for parts only. Exception: Paramount and J&J/Sollos products qualify for Open Line sales but retain their standard warranty terms.

2025 PURCHASED REPLACEMENT PARTS WARRANTY

PRODUCTS	WARRANTY TERMS
White goods, plastic goods, light bulbs, fuses, and wearable items. <i>Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.</i>	6 months parts warranty only. No labor coverage.
Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. <i>Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.</i>	1 year parts warranty only. No labor coverage.
XE series Power Ends and single speed Super Pump® TEFC motors	2 years parts warranty only. No labor coverage.
OmniPL Retrofit Kit	3 years parts warranty and 1 year labor coverage.