

2025 COMMERCIAL WARRANTY TERMS

Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized Internet sites.

PRODUCTS	2025		2024		2023	
	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR
PUMPS						
HCP 4000 Pumps	1 Year*		1 Year*		1 Year*	
HCP 3000 Pumps	3 Years**		3 Years*	1 Year*	3 Years*	1 Year*
HCP 3000 Pumps (VSP Model)	3 Years**		3 Years**		3 Years**	
HCP 2500 Pumps (TriStar® VS C)	3 Years**		3 Years**		3 Years**	
HCP 2000 Pumps (3 Phase)	3 Years		3 Years*		3 Years*	
HCP 2000 Pumps (Single Phase)	3 Years		1 Year*		1 Year*	
	*2 years when paired with a HCP Variable Frequency Drive.		*Pump/motor failures may be repaired or exchanged across the counter in first year.			
	**Warranty is 4 years parts and labor when installed on a residential application. Seals and O-rings, for all pumps, are covered for manufacturing defects only, which normally appear within 30 days or less of installation.					
HCP Variable Frequency Drive	1 Year*		1 Year*		1 Year*	
	*2 years when installed with a Hayward pump.					
FILTERS						
HCF Commercial Sand Filters <i>(HCF230C, 234C, 236C, 336C, 342C, 348C, 455C, 663C)</i>	5 Years*	1 Year	5 Years*	1 Year	5 Years*	1 Year
HCF Cartridge Filter <i>(HCF7030C)</i>	3 Years*	1 Year	3 Years*	1 Year	3 Years*	1 Year
HCF Filter Accessories <i>(Multiport Valve Kits: HCV2575C, 275, 275C, 375, 375C, 375KIT, 475C)</i>	1 Year**	None	1 Year**	None	1 Year**	None
	*Failures directly to the tank body will be allowed for across the counter exchange. All other components field repair. **Multiport Valves are covered for factory defects only.					
GAS HEATERS						
Universal H-series ASME Heater	3 Years		3 Years		3 Years	
CHLORINE GENERATOR & UVO₃ SYSTEMS						
Saline C® 2.0 Salt Chlorine Generator	2 Years*	None	N/A		N/A	
Saline C® 6.0 & 11.0 Salt Chlorine Generators			2 Years*	None	2 Years**	None
	*Salt cells carry an 18 month parts warranty.					
HydroRite UVPVC <i>(HYR150, 150L4, 400, 400L4, 75, 75L4)</i>	1 Year*	None	1 Year*	None	1 Year*	None
	*UV lamps, UV sensor, quartz sleeves and stainless steel sleeves are covered for 6 months only.					
	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR
ROBOTIC CLEANERS						
All Robotic Electric Cleaners	2 Years*		2 Years*		2 Years*	
	*Filters excluded.					

2025 COMMERCIAL WARRANTY TERMS (CONT.)

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PRODUCTS	2025		2024		2023	
	PARTS	FACTORY LABOR	PARTS	FACTORY LABOR	PARTS	FACTORY LABOR
CHEMISTRY CONTROLLERS						
CAT® Series Automated Chemistry Controllers	5 Years*		5 Years*		5 Years*	
HCC Series Automated Chemistry Controllers	3 Years**		1 Year		1 Year	
*Flow switches, fittings, accessories, and wearable items are limited to 1 year from the date of install. pH and ORP probes/sensors limited to 26 months from date of install. First character = month, and Second character = year. (Example, C9 = March 2009 manufacture date.) **Flow switches, fittings, accessories, wearable items, and pH and ORP probes/sensors limited to 1 year from date of install.						

MISC. COMMERCIAL PRODUCTS	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR
	CrystaLogic® & ColorLogic® LED Lighting	3 Years	1 Year	2 Years	None	2 Years
PureWhite® & ColorSplash® LED Pool & Spa	3 Years	1 Year	1 Year	None	2 Years	None
Flow Control	1 Year	None	1 Year	None	1 Year	None
White Goods <i>(Skimmers and Suction outlets)</i>	1 Year	None	1 Year	None	1 Year	None
Water Features <i>(Deck Jet, Bubbler, Sheer, LED WaterBowls)</i>	1 Year	None	1 Year	None	1 Year	None

Additional warranty terms and exclusions apply. Residential products (excluding heat pumps) installed on Commercial applications will receive limited warranty coverage. Please see operations manuals for complete details.