

2025 Hayward Canada Warranty Terms

Residential

PUMPS	PARTS
TriStar XL, HCP3020VSP (Residential Application)	4 Years
TriStar VS 900/950 & TriStar VS 900/950 Omni	3 Years
Super Pump VS 700 & Super Pump VS 700 Omni	3 Years
MaxFlo VS 500 & MaxFlo VS 500 Omni	3 Years
TriStar XE, Super Pump XE & MaxFlo XE Series	3 Years
Super Pump & Super Pump 700	3 Years
TriStar (Single & Two-Speed)	3 Years
PowerFlo Matrix & PowerFlo II	1 Year
TurboFlo II, Super II, UltraPro & UltraMax	1 Year
Booster Pump 300	2 Years
All Expert Line pumps carry a minimum three (3) year parts warranty	

FILTERS	PARTS
All Standard Filters	1 Year
DEP 500 Series Filters	2 Years
ProSeries Sand Filters	3 Years
All Expert Line filters carry a minimum three (3) year parts warranty	

CONTROLS & SANITIZATION		PARTS
AquaRite 100	Control Box & Cell	3 Years
AquaRite 900	Control Box & Cell	3 Years
AQR S3/AQR S3 Omni	Control Box & Cell	3 Years
AquaRite & TCells	Control Box & Cell	3 Years
AquaTrol ABG (including cells), accessories (2024 onward)		3 Years
HydraPure (1 Year -> Lamp)		3 Years
OmniLogic, OmniHub & OmniPL Controllers		3 Years
ABG TCELL, W3TCELL920ABG		1 Year
HCC2000/4000 Controller (Includes Labour)		1 Year
HydroRite (Residential)	Controller & Vessel	3 Years
	All other components	1 Year

GAS HEATERS	PARTS	LABOUR
ABG Gas Heaters	2 Years	1 Year
All Expert Line Gas Heaters carry 3 year parts, 1 year labour warranty		

HEAT PUMPS	PARTS	LABOUR	COMPRESSOR	HEX
Summit Series (SUM3TAC, SUM45TAC, SUM5TAC, SUM25TAC, SUM8TAC)	5 Years	5 Years	5 Years	10 Years
HPXXCL, PHCPXXA, PHCPXX, HP50TR, NorthFlo Series (HP50NF, HP65NF & HP80NF only)	2 Years	2 Years	2 Years	5 Years
HPXXTREE, HPXXEE1, HPXXCLEE1(1), HPxxxCLEE1, HPXXAEE1	3 Years	3 Years	3 Years	5 Years
HP21105T, HP21205T, HP21405T, HP31005T, HP31105T, HP31205T, HP31404T, HP31405T, HP32005T, HP50951T, HP50952T, HP51202T, HP51402T	5 Years	2 Years	5 Years	10 Years

Warranty begins on date of purchase (or installation date for heaters & heat pumps)

NOTES:

- Additional warranty terms and exclusions apply. See operations manual for complete details. Warranty does not cover misuse or abuse, maintenance related failures or improper installation. Stated warranties apply to units purchased in 2025.
- Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

CLEANERS	PARTS
TigerShark, TigerShark 2, eVac, SharkVac	1 Year
TigerShark QC, AquaVac QC	3 Years
eVac Pro, SharkVac XL	2 Years
AquaNaut 200 & 400	1 Year
AquaNaut 250 & 450	3 Years
AquaBug*, Penguin*, Whale* (exc. shoes, wings, flaps)	1 Year
Navigator VFlex, PoolVac VFlex (1 Year -> shoes, wings, flaps)	2 Years
Navigator Pro (1 Year -> shoes, wings, flaps)	2 Years
DV5000, DV1000 (30 days -> hoses)	1 Year
All Expert Line cleaners carry a minimum three (3) year parts warranty (*excluded)	

Note: If a Robotic Cleaner is sent to an approved warranty repair center, labour is provided.

LIGHTS	PARTS
All standard lights	1 Year
Sollos Lighting	5 Years
J&J Lighting	3 Years
All Expert Line lights carry a minimum three (3) year parts warranty	

WATER FEATURES	PARTS
All water features	3 Years

WHITE GOODS	PARTS
All white goods	1 Year

REPLACEMENT PARTS	PARTS
All replacement parts	1 Year

W3 PRODUCTS	PARTS
In-Ground (W3 SKUs)	1 Year
Above Ground (W3 SKUs)	1 Year

EXPERT LINE	PARTS
All Expert Line products	3 Years

Ver: 1/1/2025