

2024 EXPERT LINE® RESIDENTIAL WARRANTY TERMS

ALL PRODUCTS Exceptions listed below		IN-GROUND				ABOVE GROUND			
		STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®	
		PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR
		3 Years	1 Year	3 Years		2 Years	None	3 Years	None
ADD'T'L WARRANTY COVERAGE DETAILS		IN-GROUND				ABOVE GROUND			
		STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®	
AUTOMATION & SANITIZATION	UV & O3	Lamps, and quartz and stainless steel sleeves are covered for 1 year parts only.				None			
	Chemistry Probes	1 year parts & field labor coverage when part of an original system.				None			
	OmniPL® Retrofit Kit	3 years parts & 1 year field labor coverage.				None			
	Solar Control	3 years parts & 1 year field labor coverage.				None			
	Control Accessories	1 year parts only when purchased individually. 3 years parts and 1 year field labor coverage when part of an original system.				None			
	Standard Salt Cells	3 years parts only when purchased individually.							
	'W' Salt Cells	1 year parts only.							
CLEANERS	Suction	In-store labor only.				None			
	Pressure	Florida in-store labor only.	Years 2 and 3 in-store labor only. Florida in-store labor only.		None				
	All Cleaners	Bottom skirts, debris bags, discs, flaps, footpads, hammers, shoes, sweep hose rollers, tires, and wings are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.							
FILTERS		Cartridges, fingers, grids, o-rings, and pleated filter elements are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.							
HEATERS		None				1 year field labor coverage.			
		Heating elements and o-rings are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.							
LIGHTS		Light bulbs are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.							
PUMPS		Basket-Strainers, o-rings, and pump seals are normal wear items that are not eligible for extended warranty coverage and are covered for manufacturing defects only, which normally appear within 30 days of installation.							
SOLLOS® LANDSCAPE LIGHTING		Please reference Sollos warranty matrix.				None			
WATER FEATURES		None		3 years parts and 1 year field labor coverage.		None			
EXCEPTIONS		IN-GROUND				ABOVE GROUND			
		STANDARD		TOTALLY HAYWARD®		STANDARD		TOTALLY HAYWARD®	
HEAT PUMPS (ALL)		PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR
		5 Years*	2 Years	5 Years*	3 Years	2 Years*	1 Year	3 Years*	1 Year
		*Titanium tube 10 years.				*Titanium tube 5 years.			
ROBOTIC CLEANERS		PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR	PARTS	IN-STORE LABOR
		3 Years*				1 Year		2 Years	
		*Excludes filters.				N/A			
OPEN LINE PRODUCTS		PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR	PARTS	FIELD LABOR
		3 Years	None	3 Years	None	2 Years*	None	3 Years	None
		*Salt chlorination cells are covered for 3 years parts only.							

Additional warranty coverage details: Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Open Line Products: Are approved for sale online and via brick-and-mortar locations. This includes W3 SKUs, Replacement Parts, White Goods, and Accessories. Warranty coverage is for parts only.

2024 PURCHASED REPLACEMENT PARTS WARRANTY

PRODUCTS	WARRANTY TERMS
White goods, plastic goods, light bulbs, fuses, and wearable items. <i>Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.</i>	6 months parts warranty only. No labor coverage.
Items that either: Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. <i>Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.</i>	1 year parts warranty only. No labor coverage.
XE series Power Ends and single speed Super Pump® TEFC motors	2 years parts warranty only. No labor coverage.
OmniPL Retrofit Kit	3 years parts warranty and 1 year labor coverage.